

Our Ref : LRESOAWC

20<sup>th</sup> October 2006

For the attention of Mr. Toby Harris

Responsiva Ltd  
2<sup>nd</sup> Floor, Orchard House  
Victoria Square  
Droitwich Spa  
Worcestershire  
WR9 8DS

Dear Toby,

I have just completed a marketing review meeting and thought I should write to you with feedback.

The sales and marketing team asked me to pass on to the Responsiva team their thanks for a job very well done. Responsiva have now established themselves as a key service provider for our Microsoft Dynamics and Legal sales efforts. The reliable and high quality appointment generation carried out by Responsiva is a major part of our marketing activity and one we now rely on.

When we provide a marketing brief to your staff we feel confident that they will deliver a good return on our investment.

Thank you once again, we look forward to a long and mutually beneficial relationship.

Yours sincerely,  
PROFESSIONAL COMPUTER SOLUTIONS LIMITED

A. L. WHITEHEAD  
Managing Director.